

## **Lambeth LGBT Matters Survey**

### **ABOUT THE SURVEY**

If you live, work, study or socialise in the London Borough of Lambeth and identify as Lesbian, Gay, Bisexual or Transgendered then this survey is about your needs and experiences. Lambeth Council wants you to tell them how they can improve their services, increase Lesbian, Gay, Bisexual and Transgender representation and combat homophobia, transphobia, discrimination and violence.

Filling in this survey also gives you the chance to win either a new iPod digital music player with video capability (first prize) or a 4GB iPod Nano (second prize). The survey ends on January 31st 2005 and the iPod draw will take place soon after.

All of the information you give us will be treated with complete confidence. To complete this survey you are not required to provide any contact details.

The results of this survey will be available in May 2006. They will be publicised in the local and LGBT press and presented at open public meetings in Lambeth. A full report will be available to download and on paper (both free of charge).

Please encourage Lesbian, Gay, Bisexual and Transgender friends, family or workmates who live, work, study or socialise in Lambeth to take part.

For further details about Sigma Research and its confidentiality policy go to [www.sigmaresearch.org.uk](http://www.sigmaresearch.org.uk).

Thanks for your help.

### **ABOUT YOU**

- 1. Have you lived in Lambeth in the LAST YEAR?**
  - No
  - Yes - Go to question 7
  
- 2. Have you worked in Lambeth in the LAST YEAR?**
  - No
  - Yes - Go to question 5
  
- 3. Have you studied in Lambeth in the LAST YEAR?**
  - No
  - Yes - Go to question 5
  
- 4. Have you socialised in Lambeth (eg. Brixton, Vauxhall, Clapham etc) in the LAST YEAR?**
  - No
  - Yes
  
- 5. How often have you been to Lambeth in the LAST YEAR?**
  - Most Days
  - Once a week or so
  - Once a month or so
  - Less often

This research is for Lesbian, Gay, Bisexual or Trans-people who live, work, socialise or study in the London Borough of Lambeth. If you have not lived, worked, studied or socialised in Lambeth in the LAST YEAR, then we cannot use your data. Please do not complete this survey . You may still enter the competition by filling out and returning the 'prize draw' sheet included with the survey or by sending an email to [prizedraw@lambethlgbtmatters.com](mailto:prizedraw@lambethlgbtmatters.com) with the subject line reading 'Lambeth LGBT Matters Survey' listing your name, address and telephone number. Only one entry per person or email address permitted.

**6. Which Local Authority do you live in?**

\_\_\_\_\_

*The local authority bills you for council tax. If you don't know your local authority, write in your **home postcode** or the city/town you live in. If you don't live in the UK, please write in your current country of residence.*

**7. Which is your country of birth?**

- England
  - Wales
  - Scotland
  - Northern Ireland
  - Republic of Ireland
  - Elsewhere ...(Write in the current name of the country below)
- \_\_\_\_\_

**8. How many years in total have you spent living in the UK?**

\_\_\_\_\_ Years      \_\_\_\_\_ Months

**9. How old are you?**

\_\_\_\_\_ Years

**10. What is your ethnic group?**

- White British
- White Irish
- White - Any other White background (say what: \_\_\_\_\_)
  
- Mixed White and Black Caribbean
- Mixed White and Black African
- Mixed White and Asian
- Mixed - Any other mixed background (say what: \_\_\_\_\_)
  
- Asian or Asian British Indian
- Asian or Asian British Pakistani
- Asian or Asian British Bangladeshi
- Asian or Asian British - Any other Asian background  
(say what: \_\_\_\_\_)
  
- Black or Black British Caribbean
- Black or Black British African
- Black or Black British - Any other Black background  
(say what: \_\_\_\_\_)
  
- Chinese
- Other - Any other ethnic group (say what: \_\_\_\_\_)

- 11. Are you ...?**
- Male
  - Female
  - Intersex
- 12. Is that the sex you were born into?**
- No
  - Yes
- 13. Are you a trans-person? (Transsexual / Transgender)**
- No
  - Yes - How do you describe yourself? \_\_\_\_\_
- 
- 14. What term do you usually use to describe your sexual identity?**
- Lesbian
  - Gay
  - Bisexual
  - Heterosexual
  - Other - (say what: \_\_\_\_\_)
- 15. Which of the following educational qualifications do you have? (tick as many as apply)**
- I have no educational qualifications
  - O-levels/CSEs/GCSEs or equivalent
  - A-levels or equivalent
  - Degree or higher
  - Other - (say what: \_\_\_\_\_)
- 16. What religion do you currently practice? (tick as many as apply)**
- I do not currently practice a religion
  - Buddhism
  - Christianity
  - Hinduism
  - Islam
  - Judaism
  - Paganism
  - Rastafarianism
  - Sikhism
  - Other - **Say what:** \_\_\_\_\_
- 17. Have you ever received an HIV test result?**
- Yes
  - No - Go to question 19
- 18. What was your most recent test result?**
- Negative
  - Positive
- 19. Do you have any long-term ILLNESS, HEALTH PROBLEM or DISABILITY which limits your daily activities or the work you can do?**
- Yes - (say what: \_\_\_\_\_)
  - No - Go to question 21
- 20. Are you registered disabled?**
- No
  - Yes

- 21. Do you have primary responsibility for the care of a child?**
- No
  - Yes
- 22. Do you have primary responsibility for the care of an adult dependent (sick, disabled and / or elderly person)?**
- No
  - Yes
- 23. What is your current working status?** (tick all that apply)
- Full-time paid work (30+ hours per week)
  - Part-time paid work (8-29 hours per week)
  - Part-time paid work (under 8 hours per week)
  - Self-employed
  - Retired
  - Still at school
  - In full-time higher education
  - Unemployed (seeking work)
  - Not in paid employment (not seeking work)
  - Other - **say what:** \_\_\_\_\_
- 24. How well are you managing financially? Would you say you are...**
- Living comfortably
  - Doing alright
  - Just about getting by
  - Finding it quite difficult
  - Finding it very difficult
- 25. Are you officially allowed to work in the UK?**
- No
  - Yes
- 26. What type of housing are you living in NOW?**
- Owner occupier
  - Housing association
  - Rented from the Council
  - Rented privately
  - Sheltered housing
  - Hostel
  - Other - (say what: \_\_\_\_\_)
- 27. Do you consider yourself to be homeless?**
- No
  - Yes
- 28. Are you currently registered as homeless?**
- No
  - Yes
- 29. Who do you live with?** (tick all that apply)
- I live by myself
  - Male partner
  - Female partner
  - Children
  - Other family members - (say who: \_\_\_\_\_)
  - Friends / flatmates
  - Other - (say who: \_\_\_\_\_)



## **ABOUT COMMUNITY SAFETY, VIOLENCE AND CRIME**

**32. How long have you been living in your local area?**

- Under 12 months
- 1 to 2 years
- 2 to 5 years
- 5 to 10 years
- more than 10 years
- Since birth

**33. Indicate how satisfied or dissatisfied you are with your local area as a place to live.**

- Very satisfied
- Fairly satisfied
- Neither satisfied nor dissatisfied
- Fairly dissatisfied
- Very dissatisfied

**34. In the LAST YEAR, have you experienced discrimination because of your sexual or transgender identity in relation to ....? (tick as many as apply)**

- Housing and living conditions
- Using bars or restaurants
- Shopping
- Dealing with tradespeople and business services
- Using public transport and taxis
- Skills, training and job opportunities
- Earnings and benefits
- Access to information about health and social services
- Dealing with health professionals
- Using alcohol and drug treatment services
- Using mental health services
- Using relationship guidance services
- Immigration or partners immigration
- Looking after children
- Other family relationships
- Friendships
- Workmates and colleagues
- Strangers in public
- Other - (say where else: \_\_\_\_\_)

**35. In the LAST YEAR, have you experienced discrimination from other Lesbian, Gay, Bisexual or Transgender people, groups or organisations in relation to your....? (tick as many as apply)**

- Age
- Gender
- Sexual identity
- Education / income
- Positive HIV status
- Disability
- Faith / religion
- Race
- Transgender identity
- Other - (what else: \_\_\_\_\_)

## PHYSICAL ASSAULT

**36. In the LAST YEAR, have you been physically attacked or assaulted because of your sexual or transgender identity?**

- No - Go to question 43
- Yes

**37. The LAST TIME this happened, where did it occur?**

- At your home
- At someone else's home
- In the street
- At your place of work / college / school
- On public transport
- In a taxi / minicab
- In a park / common or heath
- In an LGBT scene venue
- In a straight pub or club
- In a council run recreation centre or public library
- Other - (say where: \_\_\_\_\_)

**38. The LAST TIME this happened, did you report it to the police?**

- No
- Yes - Go to question 40

**39. Why didn't you report the incident to the police as a homophobic or transphobic attack? (tick all that apply)**

- I did not think that the police would take me seriously
- I did not think that there was anything the police could do
- The police are homophobic / transphobic
- I am not / was not out at the time
- I did not feel it was serious enough to bother with
- Other - (say what: \_\_\_\_\_)

Now go to question 43

**40. Did you tell the police that it was a homophobic or transphobic attack?**

- No - Go to question 42
- Yes

**41. How well do you think they responded to you telling them that?**

- Very well
- Quite well
- Neither well nor poorly
- Quite poorly
- Very poorly

Now go to question 43

**42. Why didn't you report the incident to the police as a homophobic or transphobic attack? (tick all that apply)**

- I did not think that the police would take me seriously
- I did not think that there was anything the police could do
- The police are homophobic / transphobic
- I am not / was not out at the time
- I did not feel it was serious enough to bother with
- Other (- say what: \_\_\_\_\_)

## VERBAL ABUSE

**43. In the LAST YEAR, have you been verbally abused because of your sexual or transgender identity?**

- No - Go to question 50
- Yes

**44. The LAST TIME this happened, where did it occur?**

- At your home
- At someone else's home
- In the street
- At your place of work / college / school
- On public transport
- In a taxi / minicab
- In a park / common or heath
- In an LGBT scene venue
- In a straight pub or club
- In a council run recreation centre or public library
- Other - (say where: \_\_\_\_\_)

**45. The LAST TIME this happened, did you report it to the police?**

- No
- Yes - Go to question 47

**46. Why didn't you report the incident to the police as homophobic or transphobic verbal abuse? (tick all that apply)**

- I did not think that the police would take me seriously
- I did not think that there was anything the police could do
- The police are homophobic / transphobic
- I am not / was not out at the time
- I did not feel it was serious enough to bother with
- Other - (say what: \_\_\_\_\_)

Now go to question 50

**47. Did you tell the police that it was homophobic or transphobic verbal abuse?**

- No - Go to question 49
- Yes

**48. How well do you think they responded to you telling them that?**

- Very well
- Quite well
- Neither well nor poorly
- Quite poorly
- Very poorly

Now go to question 50

**49. Why didn't you report the incident to the police as homophobic or transphobic verbal abuse? (tick all that apply)**

- I did not think that the police would take me seriously
- I did not think that there was anything the police could do
- The police are homophobic / transphobic
- I am not / was not out at the time
- I did not feel it was serious enough to bother with
- Other - (say what: \_\_\_\_\_)



## ABUSE AT HOME

**50. Have you EVER, suffered physical, sexual or mental abuse or violence from anyone in your home?**

- No - Go to question 56
- Yes

**51. Who from?** (tick all that apply)

- Your partner
- Your parents
- Your siblings
- Other family members
- Your flatmates

**52. When was the LAST TIME this happened?**

- Today
- In the last week
- In the last month
- In the last year
- In the last 5 years
- More than 5 years ago

**53. Were you .....?** (tick all that apply)

- Sexually abused / forced to have sex
- Physically attacked or hit
- Physically injured, including bruising
- Physically injured, needing medical attention
- Regularly insulted, put down or belittled
- Isolated from friends and / or family
- Monitored or checked-up on all the time
- Ever in fear of your life
- Other types of abuse (say what? \_\_\_\_\_)

**54. Did you seek help from any of the following?** (tick all that apply)

- I did not seek help
- Womens Aid
- Refuge
- AHSA project
- Broken Rainbow
- Solas Anois
- Homeless Persons Unit
- Local Authority Housing Services
- Metropolitan Police
- Domestic Violence Intervention Project
- Other (say where?) \_\_\_\_\_

**55. Have you reported any of the abuse to the police?**

- No, never
- Yes, I reported it once
- Yes, I reported it more than once

## LOCAL POLICE

- 56. Thinking about your local police.** (tick a box to show whether you agree or disagree with the following statements.)

**If I was a victim of a crime I am confident the police would deal with it seriously**

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

**If I was suspected of a crime I would trust the police to deal with me fairly**

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

## ABOUT SAFETY IN LAMBETH

- 57. In public spaces in Lambeth in the LAST YEAR, have you avoided same-sex affection because of fear of the consequences?**

- Not applicable
  - No
  - Yes - What were you afraid of happening? \_\_\_\_\_
- 
- 

- 58. In the LAST YEAR, has fear of homophobia or transphobia led to you avoiding any of the following in Lambeth?** (tick all that apply)

- Leaving your home
- Going out at certain times of day / night
- Going to certain areas, streets, parks etc.
- Going to work, college or school
- Using public transport
- Using the Lesbian / Gay / Bisexual / Transgender scene
- Attending social groups or visiting friends
- Accessing Council services

- 59. Have you filled in this survey before?**

- No
- Yes

THANKYOU! You have now finished the main survey.

If you have lived in Lambeth in the last 12 months, **please don't forget to fill in the Lambeth Resident Survey** (coloured gold). Otherwise, please make sure you read the prize draw and discussion group sheets at the end.

**LAMBETH RESIDENTS SUPPLEMENT** (Please complete this section only if you currently live in Lambeth or have lived in Lambeth in the past twelve months)

**1. Do you currently live in Lambeth?**

- No
- Yes

**2. How long have you lived in Lambeth?**

\_\_\_\_\_ Years \_\_\_\_\_Months

**3. Which Lambeth neighbourhood do you live in?** (for more information see map below)

- Brixton
- Clapham and Stockwell
- North Lambeth
- Norwood
- Streatham
- Don't know

## ABOUT LAMBETH COUNCIL AND SERVICE USE

**4. In the LAST FIVE YEARS, have you....?** (tick all that apply)

- Been at school in Lambeth
- Been in care in Lambeth
- Had a child at school in Lambeth
- Been in adult / further education in Lambeth

**5. Now, thinking about the LAST YEAR, have you approached or used any of the following services or agencies?** (tick all that apply)

- Adult social services
- Children and Families social services
- Your local housing office
- Lambeth fostering / adoption services
- Lambeth registry office
- Lambeth Law Centre
- Community Legal Service Direct
- Lambeth Citizens Advice Bureau (CAB)
- Waterloo Action Centre
- Brixton Advice Centre
- Clapham Community Project
- Centre 70
- Lambeth police
- Lambeth Crime Prevention Trust
- Lambeth Victim Support Services
- Lambeth Police Community Safety Unit
- Childcare services
- A Lesbian / Gay / Bisexual / Transgender organisation or group in Lambeth  
(say which group/s: \_\_\_\_\_)
- A Lesbian / Gay / Bisexual / Transgender organisation or group elsewhere  
(say which group/s: \_\_\_\_\_)
- A Lesbian / Gay / Bisexual / Transgender telephone helpline/ information line  
(say which group/s: \_\_\_\_\_)

- 6. In the LAST YEAR have you claimed or received housing or council tax benefit in Lambeth?**
- No
  - Yes
- 7. In the LAST YEAR, have you used a sports or recreational facility** (eg Brixton recreation centre, Vauxhall Park Tennis court)
- No - Go to question 9
  - Yes
- 8. Have you ever experienced any of the following in a council owned or managed sports or recreational facility in Lambeth?** (tick all that apply)
- Homophobic or transphobic physical or verbal abuse from staff
  - Homophobic or transphobic physical or verbal abuse from other users
  - Looks, stares or gestures which you consider were motivated by homophobia or transphobia
  - Changing / other facilities inappropriate to your transgender identity
- 9. In the LAST YEAR, have you used a public library in Lambeth?**
- No -Go to question 11
  - Yes
- 10. Have you ever experienced any of the following in a public library in Lambeth?** (tick all that apply)
- Homophobic or transphobic physical or verbal abuse from staff
  - Homophobic or transphobic physical or verbal abuse from other users
  - Looks, stares or gestures which you consider were motivated by homophobia or transphobia
  - Difficulty obtaining information or books associated with LGBT issues
- 11. Did you know that Lambeth police have an LGBT liaison team?**(A team of police officers who engage with local LGBT communities to improve the service they offer. They can also give you support and advice if you have been a victim of homophobic or transphobic crime.)
- No
  - Yes
- 12. Does knowing that this team exists...**
- Make you more or less confident that the police will treat you fairly?**
- More confident
  - Neither more nor less confident
  - Less confident
- Make you more or less willing to report a crime to the police?**
- More willing
  - Neither more nor less willing
  - Less willing
- Make you more or less willing to report a homophobic or transphobic hate crime to the police?**
- More willing
  - Neither more nor less willing
  - Less willing

**13. Did you know that the Lambeth Crime Prevention Trust has a LGBT Anti-Hate Crime Co-ordinator?** (This person engages with local LGBT communities to improve council, police and other services. They can also serve as a point of contact between the council and LGBT people who use these services).

- No
- Yes

**14. Would you contact this person if you had a problem with the council that concerned your sexual or transgender identity?**

- No
- Yes
- Unsure

**15. These are some of the things which other people have said about their council** (tick a box to show whether you agree or disagree with the following).

**"Lambeth Council is doing a good job"**

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

**"Lambeth Council does enough for people like me"**

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

**"Lambeth Council is efficient and well run"**

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

**"Lambeth Council provides good value for money for the council tax I pay"**

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

**"Lambeth Council involves residents when making decisions"**

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

**"Lambeth Council is making the local area a better place for people to live"**

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

**"Lambeth Council involves Lesbian, Gay, Bisexual and Transgender people when making decisions"**

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

**"Lambeth Council is making the local area a better place for Lesbian, Gay, Bisexual and Transgender people to live"**

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

## **ABOUT YOUR COMMUNITY INVOLVEMENT**

**16. Did you vote in your last Lambeth local authority election? (May 2002)**

- No
- Yes

**17. In the LAST YEAR have you ...? (tick all that apply)**

- Volunteered for a charitable, social or political organisation or cause
- Donated money to a charitable, social or political organisation or cause
- Given ongoing support or help to an unwell / vulnerable / elderly neighbour
- Attended a political demonstration or march
- Signed a petition
- Been actively involved in a Trade union
- Attended a service user or patient forum
- Attended a Lesbian, Gay, Bisexual and Transexual (LGBT) forum or public meeting
- Sat on a school board of governors
- Attended a parent teacher association meeting
- Stood for election or served as a student representative
- Attended a meeting in relation to your housing (leaseholders forum / tenants association / freehold management company)
- Attended a Lambeth Town Centre area or scrutiny committee meeting
- Spoken to your Lambeth councillor about an issue of concern to you or others
- Taken part in a Lambeth council consultation exercise

**18. In the LAST YEAR have you taken part in any consultation, responded to a survey or attended a meeting about local issues? (other than this survey)**

- No
- Yes

**19. Do you think that Lambeth Council should routinely ask sexual and transgender identity when it surveys residents or people who use it's services? (It does this with some other groups, eg ethnic groups, disability)**

- No
- Yes

THANKYOU!

You have now finished the Lambeth Resident Survey. Please read the prize draw and discussion group sheets at the end.

## **ENTERING THE iPod DIGITAL MUSIC PLAYERS PRIZE DRAW**

Thanks for completing the survey.

Would you like to be entered in the prize draw for a chance to win one of two iPod digital music players?

- No
- Yes

The first prize is a 30GB iPod digital music player with video capability, second prize is a 4GB iPod Nano digital music player. There will be two winners, each of whom wins one iPod. There is no cash alternative or choice of iPod.

Winning entrants will be selected at random from those received by 5pm January 31st 2006 . The prize will be drawn soon after. Winners will be notified by telephone and/or email to the address they supply below. We will not leave any message on your answering service unless you tick 'yes'. THESE DETAILS WILL NEVER BE USED FOR ANY PURPOSE OTHER THAN THIS PRIZE DRAW. When we analyse the survey data your answers will NOT be connected to any contact details. The Prize Draw rules are outlined below.

Please give us your full name, a contact telephone number and an email address (if you have one).

**Your name:** \_\_\_\_\_

**Your telephone number:** ( \_\_\_\_\_ ) \_\_\_\_\_

**Can we leave a message at this number?**

- No
- Yes

**Your email address:** \_\_\_\_\_

### Prize Draw Rules

No purchase necessary. Entrants must be age 16 or older. The Prize Draw is not open to employees of Sigma Research, its parent subsidiaries and affiliates or immediate family members of such employees. You may enter by completing the survey or by sending an email to [prizedraw@lambethlgbtmatters.com](mailto:prizedraw@lambethlgbtmatters.com) with the subject line 'Lambeth Prize Draw' listing your name, address and telephone number. Only one entry per person or email address permitted. Entries will only be accepted between 18th October and 31st January 2006. Two iPods will be awarded as prizes (see above). There is no cash alternative and no transfer or assignment of prizes will be permitted except by Sigma Research. Sigma Research reserves the right to substitute prizes of equal or higher value. Winners will be selected by a random draw from all eligible entries to be held soon after January 31<sup>st</sup> 2006. All decisions are final and binding. Winners will be notified by email, post or telephone within 14 days of the date of the draw. Details of prizewinners will be made available from [askme@sigmaresearch.org.uk](mailto:askme@sigmaresearch.org.uk) from 1st February 2006. Sigma Research is not responsible for late, lost, misdirected, mechanically reproduced, mis-delivered, incomplete or unintelligible entries messages or post. By entering the prize draw you agree to be bound by these rules.

**TO PROTECT YOUR CONFIDENTIALITY, PLEASE TEAR OFF THIS SHEET AND SEND IN THE SEPARATE FREEPOST ENVELOPE LABELLED 'PRIZEDRAW'. DO NOT POST THIS SHEET IN THE SAME ENVELOPE AS YOUR COMPLETED QUESTIONNAIRE.**



## **TAKING PART IN A DISCUSSION GROUP**

Sigma Research would like to talk to you about your experiences of being Lesbian, Gay, Bisexual or Transgender and living in Lambeth.

Would you be prepared to take part in a two hour discussion group at the Sigma offices in Stockwell? (Participants are given £15 cash towards travel expenses)

- No
- Yes

Thank you for your interest in taking part in a discussion group. Please give us leave a name (you will recognise), a contact telephone number and an email address (if you have one). A researcher will contact you shortly. We will NOT leave any message on your answering service unless you tick 'yes'. THESE DETAILS WILL NEVER BE USED FOR ANY OTHER PURPOSE. When we analyse the survey data your answers will NOT be connected to your contact details.

**Your name:** \_\_\_\_\_

**Your telephone number:** ( \_\_\_\_\_ ) \_\_\_\_\_

**Can we leave a message at this number?**

- No
- Yes

**Your email address:** \_\_\_\_\_

**TO PROTECT YOUR CONFIDENTIALITY, PLEASE TEAR OFF THIS SHEET AND SEND IN THE SEPARATE FREEPOST ENVELOPE LABELLED 'DISCUSSION'. DO NOT POST THIS SHEET IN THE SAME ENVELOPE AS YOUR COMPLETED QUESTIONNAIRE.**